



# GLOBAL CUSTOMER SUPPORT

ULTRAJET

SERVICE  
SPARE PARTS  
WARRANTY  
TRAINING

**MJP**  
MARINE JET POWER

[www.marinejetpower.com](http://www.marinejetpower.com)

# GLOBAL AFTER SALES SUPPORT

When you make the decision to trust MJP to propel your livelihood, the team is available to you every day for the lifetime of ownership. Whether you call with a maintenance question, need hands-on personal training, or find you would like to make adjustments to your control system, we value the chance to connect with you and hear all about your travels. At MJP, you have become a member of our extended family and we are here for you every step of your voyage.



SEACAT ENDEAVOUR  
Built by South Boats  
MJP UJ 575

# GENUINE SPARE PARTS & UPGRADES

Marine Jet Power genuine spare parts are available through our regional offices and appointed regional service agents. We strategically locate spare parts around the world to support our working population of waterjets. This stock includes consumable parts, ancillary items, and major components that might normally be on a long manufacturing lead-time. Our aim is to eliminate downtime and keep you on the water.

## GENUINE PARTS

There is a marked difference in performance, reliability and durability of genuine parts. Marine Jet Power continually seeks to improve the performance characteristics of its full range of waterjets and as improvements are identified they are built into the latest production and our genuine parts catalogue.

## REFURBISHED PARTS

Send your full units, impellers, or seals to MJP for a complete factory refurbishment. Delivered back in like-new condition. Re-gain maximum efficiency and performance by refurbishing the major components.

## UPGRADES

From hardware to software and everything in between consult our technical support team for advice on what upgrades are available for your unit. Modernize your vessel and stay up to date with evolving waterjet technology.



## 5 YEAR WARRANTY

We take pride in our dedication to keep your vessel operating 24/7–365. Our global service organization is on standby to assist you with parts, training, upgrades, and on-site service whenever or wherever your operation leads you. And our market leading 5-year warranty is just another way to prove that dedication to you.

### WHAT WE OFFER

- Installation Support
- Technical Support
- On-site Service
- Genuine Spare Parts
- Service Level Agreements
- Onboard Training Certification
- Swing Units
- Factory Impeller Refurbishment
- Upgrades



## MJP SERVICE KITS

MJP provides service kits for each service level of all waterjet models. Easy to order with rapid delivery so you can keep your vessel on the water and operating efficiently. Using MJP service kits allows your waterjets to remain within the official MJP warranty terms. By following the preventative maintenance schedule and using MJP's official service kits, not only are you assuring that your vessel will perform as expected for many years but if anything does happen, you'll be covered under our 5 year warranty.



## SERVICE LEVEL AGREEMENTS

MJP offers three curated service levels to ensure maximum uptime and warranty fulfillment. Designed to make the most of your warranty terms—choose from service planning, parts and technical support, or a custom plan built for you.



## SWING UNITS

A full set of Cylinders, a complete Hub Unit and Control Heads are examples of swing units to be kept in stock. It will substantially shorten your downtime, planned or unplanned. When the units are swung, we assist with refurbishment to as new condition for you to be prepared for next docking.



## REMOTE SUPPORT

Marine Jet Power's remote support solution provides round the clock global technical support. Through a secure and reliable remote connection to the vessels control system, MJP's experts can offer prompt solutions and service for operators on the go.

# MJP TRAINING ACADEMY

## TRAINING ON YOUR SCHEDULE

Our training academy is arranged in practical levels ...

- System familiarization with routine inspection and maintenance
- Fault-finding for 'get me started' and safe operation
- Routine maintenance and service intervals for a long and reliable working life
- Comprehensive training from familiarization to complete strip-down, repair or replace parts and re-build

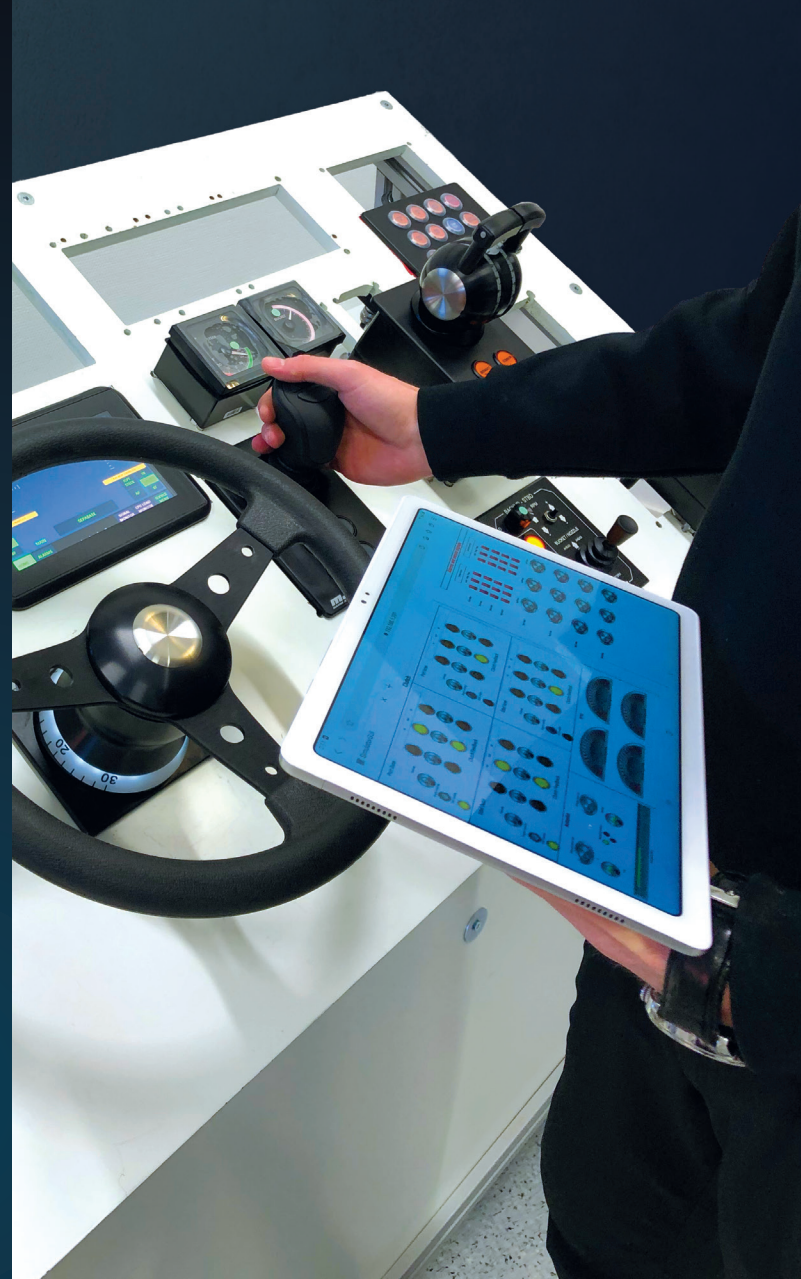
Training may be on board your vessel, in the factory or any of our regional offices. We understand that in military and security applications and in remote regions, access for our engineers is not always possible -so, to protect your waterjet, we offer a full on board training package and factory-based training to ensure your own service personnel are fully competent in all service and repair tasks. Marine Jet Power's in-house training facilities are equipped with waterjets, and electronics systems for a hands-on learning experience.

## IN-HOUSE TRAINING PROGRAM BENEFITS

- Professional and innovative instruction
- Enjoyable learning in a pleasant environment
- Team-learning
- Qualifications for success

## ON-SITE TRAINING PROGRAM

Our on-site training program can be carried out in remote locations or where high security with personnel restrictions are in place. Full and comprehensive training programs can be tailored to your requirements from quick troubleshooting through to full service and maintenance and complete rebuild.



MJP IS THE WORLD LEADER IN WATERJET PROPULSION, BUILT AS  
**A FORCE TO TRUST.**  
SO YOUR ONLY LIMITATION IS HOW HARD YOU HIT THE THROTTLE.

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